

FEEDBACK ANALYSIS & ACTION TAKEN REPORT

FEEDBACK OF THE STUDENTS PASSING IN 2023 ON COURSE CURRICULUM AND ON TEACHERS' EFFICIENCY

- Most of the students have widely accepted the course curriculum under CBCS. They believe that the course curriculum under CBCS is very much compatible with the career building. Students under CBCS are very much analytical. The present curriculum helps students to develop their cognitive skills which indicate a good sign of achieving the moto of healthy career building. Present students are forced to go through the textbooks. Regarding availability of textbooks our institutional library is very much supportive to the students. Students put much effort while developing their class notes. These show that the new course curriculum is highly accepted by the students.
- Students are highly satisfied with the lectures and guidance that are provided to them by their respective class teachers. Study materials help learners to develop the concept with ease. Students are benefitted by the systematics lectures given by the teaching staff. Students are able to improve their academic work because of the structured lectures by the teachers.
- Regarding students' view on teachers - teachers are very much attentive to all the students of all categories. Special efforts are given to the weak students in a very organized manner. Teachers put interesting questions before the students which enforce the students to interact with each other. Before starting any topic the teachers try to develop a friendly connection with the students. Students are very much comfortable and free to ask doubts without hesitation.
- While preparing their study work, practical or projects they are most likely to consult with the teachers and solved their notes. Teachers are not getting disturbed while they are with the students in the classroom or out of the class rom. This attitude of the teachers motivates the students to go deeper in all subjects.

FEEDBACK ANALYSIS OF PRESENT STUDENTS (2023-2024)

Student's feedback was taken on teaching learning, academic excellence, infrastructures, library facilities, and industry and academia exposure for the year 2023-2024. Brief analysis is given below.

Views of students towards academic excellence: Students opined the fact that the course curriculum under CBCS is very much challenging. About 85% of students believed that the difficulty level of the new course is easy and manageable. They thank teachers for timely availability of study materials from departmental library, central library and also through online mode. Students express that they are extremely satisfied with the friendly behavior of the teachers. Strong bonding between them motivate the students to go deeper into the subjects.

Views of students towards infrastructure: students are very much satisfied with the infrastructures that they use within the college campus like environment of the common room and reading room, quality of the laboratory and equipment, internet connection, photocopy facilities within the college campus as well as in the department, accessibility of online study materials, availability of clear drinking water.

Views of students towards administration: Students are free to discuss their problems with the department faculties as well as with the head of the institution. They are very much satisfied with the services provided by the grievance cell.

Suggestions for betterment of the institution: They are very much concern about the hygiene of the washroom. They voted for the increase in frequency regarding industrial tour, library and laboratory tour, heritage sites, natural sites, etc. The number of classes taken by the external experts need to be increased. Seminars and workshops should be arranged regularly. All departments should arrange workshops for entrepreneurial development of the students.

FRESH PASSOUT ALUMNI FEEDBACK ANALYSIS. 2023-24

Analysis of the pass out students indicates that about 73.8% of overall students of the institution have enrolled themselves in higher studies. Regarding professional career they are employed in different sectors with different salary range. Fresher nearly 57.1% are employed in the salary structures less than 2 lakhs whereas 28.6% are employed in the salary structure from 2 to 5 lakhs. Alumni feedback are briefly analysed on the following points:

Caring and comfortable environment provided by the institution: All the students are highly satisfied with the kind of environment that they enjoyed within the college campus in their tenure. College has contributed well in overall personality development in them. They opined the fact that the type of discipline that they learn add some values in building their characters. They always get cooperation from the teachers as well as from the authority of the college.

Co-curricular activities in the college: All the respondents jointly advocate that the co-curricular activities organised by the college are extremely good. They believe that these activities helped them to inculcate leadership qualities in them.

Infrastructures and facilities provided by the college: Students reacted positively regarding these aspects. Staff of the library is very active and always helpful to them. Atmosphere of the common room helped to energise themselves. However regarding college cleanliness, they suggest to work hard towards its beautification.

Relevance of the teachers and course curriculum: Respondents are very much overjoyed with the learning environment. Regularity of the class helps them to lead a disciplined life and to develop a strong academic base. They are highly satisfied with the quality of the teachers and on their performance regarding the completion of syllabus on time.

For better performance of the college they put forward some suggestions. These are:

- arrange more placement for the students
- encourage students to use online resources
- improvement needed in office functioning
- need for more smart classrooms

FEEDBACK ANALYSIS OF TEACHERS (2023-2024)

Views of teachers under new course structures: The depth and practicability of course structure under CCF system is rated highly by the teachers. Most of the teachers believe that the new course structure under CCF made students very attentive and interactive. Students are very much serious about their class assignments. A bond between teachers and students has developed which assist a student to develop their cognitive skills.

Views of teachers regarding infrastructures: Teachers express their satisfaction towards Internet facility with high bandwidth. They express their satisfaction towards the support provided by IQAC and also towards the support provided by the Institutional head and by the peer groups. These support help the teachers mentally and in effect the teachers move a step better towards effective teaching learning process. The educational ecology is rated high by the teachers which indicates a good sign towards better development of the institution. Teachers are very much aware about all forms of facilities that are available to them in recent time.

Efforts put forward by the teachers towards better performance of the students: Teachers make critical analysis of the results of our students and assist the students as per requirement. They extend remedial class towards students for better understanding of the subjects. Motivate students to visit NGOs, Old Age Home, etc. to inculcate social values in them. Teachers forced students to participate in any competitive events for developing skills in them.

Suggestions:

To make curriculum more effective, teachers suggest implementation of more Add on Course/ certificate Courses and to be enforced compulsorily on students.

Career Guidance and job opportunities programmes should be organized periodically.

Entrepreneurship development program should be arranged for a longer duration and with more participants next year.

Outreaching activities should be increased.

FEEDBACK ANALYSIS OF NON-TEACHING STAFF (2023-24)

- Our college is really a vast family with a great number of its member with numerous opinions, and views. Considering the college environment as a place of work, we have received a good reciprocation. 33% of opinions we got are really good and well-matured. 27% is of opinion that the atmosphere is good. Same 20% are moderately satisfied. Rest 20% are with low level of satisfaction for some reasons.
- Regarding support from head of the institution, we see that a very good, 75% of staff received outstanding support from the authority of the college. Some are with contrasted opinion but overall, the result is impressive.
- In any institution it is necessary to have a healthy relation between the teaching and the non-teaching staff. Here also we are getting a good response based on this topic. 80 percentages of NTS are getting fabulous support for any kind of work from the teachers. This result indicates a friendly atmosphere of the college.
- Considering relationship with the students, here also we see a great (74%) are in good relation with the college students. 15% of Non-Teaching Staff are not in friendly relation with the students.

- Among the entire staff of the college about 67% of the non-teaching staff are really satisfied with the various types of trainings conducted by different departments based on the curriculum and other needed factors. This develops the overall atmosphere of the individual departments.
- The institution provides E.S.I. support to all the non- teaching staff of the college. Here a good percentage (81%) of them are really pleased. This feeling of security is also positively motivating them for the overall development of the college.
- Among the entire members of the college 67% are highly involved in the day-to-day work of the college. This reflects a very positive picture of the entire college.
- About 47% of opinion state that they are not at all overburdened. 42% is of slightly different opinion. They state that the work load is slightly more in the practical based subjects.
- About 75% of the assigned staff are being perfectly utilized and rest according to the need of the college are being less utilized. Mainly laboratory based non-teaching staffs are perfectly utilized.

Views of non-teaching staff are very important for the good functioning of all institutions. Staff with different opinion feel that improvement in every aspects will enhance college environment.

What are the things you feel the college is praised about?

- **The environment of the College is praiseworthy along with the following:**
1. Huge spacious building. 2. Well-furnished laboratories. 3. Furnished canteen. Common room. 4. Relationship amongst teacher staff& student is cordial 5. Huge library having more than 27000 books.
- **Good environment, efficient teaching and non-teaching staff**
- **Good Administration**
- **A very effective IQAC with a fast rise in different interesting activities in the college**

What are the issues that you suggest to be changed or improved?

- **File maintenance system and database maintenance • Regularity and punctuality of the all is to be improved.**
- **Library service needs full modernisation**
- **Placement cell and internet facilities should improve.**
- **Renovation of office is needed.**
- **Stability in college administration needs to be established. Presently it offsets a lot of developmental work.**

PARENT FEEDBACK ANALYSIS (2023-24)

This institution was established with the mission to provide guidance, identifying talent, and enhancing potential, encouraging students to follow their dreams and helping them become successful professionals.

Parents have entrusted the future of their children into our hands and thus they play a very important role in the development and enhancement of the quality of this learning experience. Feedback from parents allows the institute to evaluate its service provision and thus cater to providing excellent service towards the students.

The feedback analysis process has put an increasing emphasis on the need for involvement of parents in the quality assurance of excellent education. Parent's involvement requires that they play an active role in participating for the holistic development of their children.

Objectives of parent's feedback on institute:

- To provide parents the opportunity to comment on the quality of their ward's learning experience, as required in preparation for and as part of review process of IQAC.
- To assess the success of academic provision in relation to the expectations of both the parents and the students.
- To provide feedback to the faculties in order to take different alternative measures regarding development.

Analysis and Outcomes:

- Parents are satisfied with the good ambience of the college and have found it to be safe, secure and trustworthy for their children.
- Parents also found that the children have a good learning experience in the college associated with good moral values and enhanced academic orientation.
- Parents have expressed their trust towards the fair and transparent admission procedure of the college.
- Parents are satisfied with the mentors and faculties provided by the college and they are satisfied with the interactive ambience, timely completion of syllabus and a transparent internal assessment procedure.
- Parents have shown their full faith and dependency on the administration system of the institute
- Parents satisfied with proper discipline in the college.
- Last but not the least the positive parent responses on the sports and extra-curricular and placement cell activities of the college is overwhelming.

Recommendations and suggestions:

It was suggested that there should be more resources provided in the library and parents should be provided with scope of more interactions with faculties and NTS. Placement and sports activities could have been enhanced a bit.

FEEDBACK ANALYSIS OF EMPLOYERS

Feedback was taken from our employers including University officials and Higher Education Department officials. Some of them have good idea of the college as they had also visited college at any time in past while few had broad ideas. The following were the findings:

- Most say reputation of college discipline is good and very good whereas 25% have negative idea and want discipline to improve.
- Most highly praise about teaching quality.
- Nearly all praise highly college infrastructure specially the laboratory infrastructure of the college.
- Regarding quality of result although 70% have idea that general result is very good to good relative to University standards, nearly 20% have negative view.

- Extracurricular and various events are quite praiseworthy in the present days of the college and the college and do even better.
- Regarding views on departments, most people praise highly of science, followed by arts while for Commerce there is mixed views.
- Many say that they have heard highly of PG Section of Geography Department and there is huge demand for studying there. Craze for Computer Science is not showing an escalating trend.
- Nearly 75% think the college reputation is growing and some think it's opposite.

ACTION TAKEN REPORT REGARDING FEEDBACK, 2023-24

Feedback collection from stakeholders is a regular practice of the college. In this session too feedback data was analysed and significant areas identified where we fare well and where we lag. In a situation where the college had no Governing Body for 4 years and the Higher Education Department nominated Administrator unwilling to be actively participating in regular affairs of the college, the Principal, the IQAC Coordinator and Teachers Council Secretary together deliberated on the crunch areas but many actions needing expenditure remained undone. With formation of GB at the end of the session there is a strategy to convince GB to successfully implement undone ventures for the purpose of institutional development and NAAC.

- Departmental teachers were guided to tackle regularity of class schedule strictly, take internal exams, update themselves to match new CCF system and also handle students not attending classes and giving excuses. Mentor- mentee interactions should be more organised and recorded.
- The students have some suggestions regarding library, games and gym facilities and some issues they face in certain departments and office. Individual grievances and specific issues have been dealt accordingly. Scholarship related crunches have been handled efficiently.
- Students also have certain interests in different fields and the IQAC incorporates those in plan of action starting add-on courses.
- The college will keep in mind the suggestions of students while renovating library, gym, labs in near future. Discussions with librarian, cultural committee and games committee convenors, heads of lab based departments and even office staff remain a common practice and have been renewed with the aim to approach GB with requirements.
- The following suggestions of teachers, non teaching and alumni are all to be given stress on by the IQAC and the Principal as far as possible and in the prevalent situation.

- Infrastructure upgradation
- Technological development of library, online resources for research infrastructure development and PG courses.
- Database to be regularly updated including result updation mainly.
- Development of room 207 as a better seminar hall and renovation of existing auditorium
- Upgradation of more classrooms with smart classroom facilities
- Improvement of canteen
- Improve the gardening with plan of vertical gardening and greening corridors
- More add on courses and certificate courses needed
- Solar plant and rainwater harvesting plans should not be any more delayed
- Sensor system must also be no more delayed
- New GB should give priority to NAAC needs
 - **True and sincere dedication of each and every staff to the institution is needed for proceeding towards NAAC.**