

## **ACTION TAKEN REPORT REGARDING FEEDBACK**

Feedback collection from stakeholders is a regular practice of the college. In this session too feedback data was analysed and significant areas identified where we fare well and where we lag. In a situation where the college has no Governing Body and the Higher Education Department nominated Administrator unwilling to be actively participating in regular affairs of the college, the Principal, the IQAC Coordinator and Teachers Council Secretary together deliberated on the crunch areas.

- Departmental teachers were guided to tackle regularity of class schedule strictly and also handle students not attending classes and giving excuses of post COVID financial crisis.
- The students have some suggestions regarding library, games and gym facilities and some issues they face in office. Individual grievances and specific issues have been dealt accordingly.
- The college will keep in mind the suggestions of students while renovating library, gym, labs in near future. Discussions were held with librarian and games committee convenor, Heads of lab based departments.
- The following suggestions of teachers, non teaching and alumni are all to be given stress on by the IQAC and the principal as far as possible and in capacity in the forthcoming situation.
  - Infrastructure upgradation
  - Library development, online resources for research infrastructure development and PG courses.
  - Website to be regularly updated.
  - Development of room 207 as a better seminar hall and renovation of existing auditorium
  - Upgradation of more classrooms with smart classroom facilities
  - Improvement of canteen
  - Improvement of teacher toilets and students too
  - Improve the gardening
  - Add on courses needed
  - LMS and data updation process going on need to be made effective, perfect and fast
  - Stability in college administration needs to be re-established as it is presently preventing lot of developmental plans

### **FEEDBACK ANALYSIS OF FINAL YEAR STUDENTS (2021-22)**

- Our institution regularly arranges classes following an appropriate routine all throughout the academic year. Both Hons, General and PG classes are regularly taken following the scheduled routine.
- During some cases particularly during the exam period when faculties get various University assignments the classes get a bit rescheduled. But in most of the cases the students are informed through the college website or online medium.
- Study materials are mostly provided by the college teachers which are circulated amongst the students and posted in the college website and whats app groups. Teachers also encourage students in making their own notes where they personally search from various study materials in the library. Honours and pass syllabi are completed fully in this manner during every academic session.
- Students having almost full attendance are always benefitted which is reflected in their results as well.
- According to the students most of the teachers are efficient enough in completing the syllabus.
- More than 50% of the students are having a record of scoring 60% and above in their university exams to which they are also satisfied.
- In spite of this it is seen, that a very small percentage of the students take assistance from external teachers.
- Students having a low percentage of attendance is seen to have a low score.

### **FEEDBACK ANALYSIS OF PRESENT STUDENTS (2021-22)**

The students enrolled in our college are in the B.Sc Honours. and B.Sc General, B.Com General, B.Com Honours, B.A. Honours, General and PG in Geography and Computer Science.

- Our institution regularly arranged the classes following an appropriate routine all throughout the academic year. Both honours and general classes are regularly taken following the scheduled routine and academic calendar following basically parent university rules.
- During some cases particularly during the exam period or in others when faculties get various University assignments or are in any problem, the classes get a bit rescheduled.
- Most of the students are informed of any information or notification through the college website or online medium and obviously through physical notice board.
- The present students do have some suggestions regarding library, games and gym facilities, some issues they face in office. Individual grievances and specific issues have been dealt accordingly.
- It was suggested by parents that there should be more resources provided in the library and parents should be provided with scope of more interactions with faculties and NTS. Placement and sports activities could have been enhanced a bit. There is obvious need of these and recognised by the college and included in future strategy.

## **PARENT FEEDBACK ANALYSIS (2021-22)**

This institution was established with the mission to provide guidance, identifying talent, and enhancing potential, encouraging students to follow their dreams and helping them become successful professionals.

Parents have entrusted the future of their children into our hands and thus they play a very important role in the development and enhancement of the quality of this learning experience. Feedback from parents allows the institute to evaluate its service provision and thus cater to providing excellent service towards the students.

The feedback analysis process has put an increasing emphasis on the need for involvement of parents in the quality assurance of excellent education. Parent's involvement requires that they play an active role in participating for the holistic development of their children.

### **Objectives of parent's feedback on institute:**

- To provide parents the opportunity to comment on the quality of their ward's learning experience, as required in preparation for and as part of review process of IQAC.
- To assess the success of academic provision in relation to the expectations of both the parents and the students.
- To provide feedback to the faculties in order to take different alternative measures regarding development.

### **Analysis and Outcomes:**

- Parents are satisfied with the good ambience of the college and have found it to be safe, secure and trustworthy for their children.
- Parents also found that the children have a good learning experience in the college associated with good moral values and enhanced academic orientation.
- Parents have expressed their trust towards the fair and transparent admission procedure of the college.
- Parents are satisfied with the mentors and faculties provided by the college and they are satisfied with the interactive ambience, timely completion of syllabus and a transparent internal assessment procedure.
- Parents have shown their full faith and dependency on the administration system of the institute
- Parents satisfied with proper discipline in the college.
- Last but not the least the positive parents responses on the sports and extra-curricular and placement cell activities of the college is overwhelming.

### **Recommendations and suggestions:**

It was suggested that there should be more resources provided in the library and parents should be provided with scope of more interactions with faculties and NTS. Placement and sports activities could have been enhanced a bit.

## **FEEDBACK ANALYSIS OF TEACHERS (2021-22)**

- The depth and practicability of course structure in CBCS system is highly rated by the teachers as it is effective in the teaching learning system.
- Although most of the teachers are of the view that students' response through verbal interaction and the response to class assignment is moderate.
- Through this CBCS system it is seen that the overall attendance percentage of the students in classes has turned to be quite good.
- It is observed that the college has extended an immense administrative support to help both students and teachers to get the best out of this teaching learning system.
- For the overall development of the teachers in this teaching learning process support has also been received from various FDPs.
- Teachers have also participated highly in various teaching-learning decision making of the college.
- The IT section, library infrastructure and the IQAC is very supportive in each and every sphere in pursuance of this system.
- The educational ecology of the college is quite highly rated by the teachers which is also revealed from the discipline among the students.
- The interactive compatibility amongst teachers and students, teachers and teachers and teachers with the administration is highly rated.
- Teachers highly accept that they can give their best effort in this teaching and learning system with utmost comfortably. They are also aware of all forms of teaching facilities available in the recent time.

### **SUGGESTIONS OF TEACHERS: -**

- **Infrastructure upgradation**
- **Library development, online resources for research infrastructure development and PG courses.**
- **Website to be regularly updated.**
- **Development of room 207 as a better seminar hall and renovation of existing auditorium**
- **Upgradation of more classrooms with smart classroom facilities**
- **Improvement of canteen**
- **Improvement of teacher toilets and students too**
- **Improve the gardening**
- **Add on courses needed**
- **LMS and data updation process going on need to be made effective, perfect and fast**
- **Stability in college administration needs to be re-established as it is presently preventing lot of developmental plans**

## **FEEDBACK ANALYSIS OF NON TEACHING STAFF (2021-22)**

- Our college is really a large family with a huge number of its member with various opinions, and views. So, when we are considering the college environment as a place of work, we have received a good response. 57.1% is of opinion that really we are getting a very good healthy and well-developed atmosphere in the college. Then 14.3% is of opinion that the atmosphere is good. Same 14.3% are moderately satisfied. Rest are with low level of satisfaction may be due to some reasons.
- Here we are seeing that a very good % of staff received a very good support from the administration some are with different opinion but overall, the result is impressive.
- In any institution it is necessary to have a healthy relation between the teaching and the non-teaching staff. Here also we are getting a good response based on this topic. A huge percentage of NTS are really getting a good support for any kind of work from the teachers. This shows an overall healthy atmosphere of the college.
- Among the entire staff of the college about 47.1% of the non-teaching staff are really satisfied with the various types of trainings conducted by different departments based on the curriculum and other needed factors. This develops the overall atmosphere of the individual departments.
- From the college E.S.I. support is being provided to all the non- teaching staff and thus a huge percentage of them are really satisfied. This feeling of security is also positively motivating them for the overall development of the college.
- Among the entire members of the college 69% are very much involved regularly in the day-to-day work of the college. This reflects a very positive picture of the entire college.
- About 60% are of opinion that they are not at all overburdened. Rest is of slightly different opinion as sometimes work load is slightly more in the practical based subjects.
- About 82.9% of the allotted staff are being perfectly utilized and rest according to the need of the college are being less utilized. Mainly laboratory based non-teaching staffs are perfectly utilized.

Views of non-teaching staff are very important for the good functioning of all institutions. Staff differs in mentality and certain areas where they feel improvement will enhance college environment. Not all experiences are always good and influence feedback views a lot.

### **WHAT ARE THE THINGS YOU FEEL THE COLLEGE IS PRAISED ABOUT?**

- **The environment of the College as well as the Teacher- NTS-Students relationship is praiseworthy along with the following:**
  - 1. Huge spacious building.**
  - 2. Well-furnished laboratories.**
  - 3. Furnished canteen.**
  - Common room.**
  - 4. Relationship amongst teacher staff& student is cordial**
  - 5. Huge library having more than 27000 books.**
- **Good environment, efficient teaching and non-teaching staff**
- **Good Administration**
- **A very effective IQAC with a fast rise in different interesting activities in the college**

## **WHAT ARE THE ISSUES THAT YOU SUGGEST TO BE CHANGED OR IMPROVED?**

- **File maintenance system and database maintenance**
- **Regularity and punctuality of the all is to be improved.**
- **Library service needs full modernisation**
- **Placement cell and internet facilities should improve.**
- **Renovation of office needed.**
- **Stability in college administration needs to be established which is presently preventing lot of developments**

### **FEEDBACK ANALYSIS OF ALUMNI (2021-22)**

Alumni feedback portrays the following important features:

- Our alumni members include most honours graduates from this college and nearly all PG pass outs are also there. Most B.Com students are part of the alumni group.
- Most pass outs from the college according to those enrolled as Alumni have done Masters Degree in Science and lesser in Arts subjects.
- Alumni includes some distinguished professionals in different fields with high income above 10 lakhs per annum and 5-10 lakhs per annum. Since the alumni group includes mostly freshers and passouts of last 3- 4 years, the most number of them earn less 2 lakhs, followed by 2-5 lakhs.
- Nevertheless students passing out are gainfully employed in different sectors. A small percentage of students specially those doing GIS technical course are assisted by the college for getting employed in IT sector organisations.
- Most of our college students did go for higher studies post college education.
- Most college passouts say that the college and their departments have been highly instrumental in their career building. 90.3 % say that teachers played crucial role on career and personality building.
- The college encouraged and motivated them and also combined study with enjoyment and development.
- 83% alumni do not suggest any improvement, while others suggested the following needs: a. need of a better library, b. improvement needed in office functioning, c. need of more add on and interdisciplinary courses, d. need of better faculty in some cases, e. need for more smart classrooms, f. need of more placement assistance.
- The college considers these of utmost importance and most are already under planning.